

GENERAL TERMS AND CONDITIONS

for the organisation of trade fairs by Messe Congress Graz Betriebsgesellschaft m.b.H.

1. GENERAL CONDITIONS OF PARTICIPATION

Entitled to participate in the trade fairs of Messe Congress Graz Betriebsgesellschaft m.b.H., Messeplatz 1, 8010 Graz (hereinafter referred to as organizer) are entrepreneurs within the meaning of the Austrian Commercial Code (UGB) (hereinafter referred to as exhibitors).

The following General Terms and Conditions form an integral part of the exhibitor contract concluded between the organizer and the exhibitor with regard to the respective trade fair and all agreements concluded in the course of the respective trade fair, in particular for ancillary services such as advertisements, promotions, and announcements in the trade fair booklet, set-up and dismantling of the exhibition booth, rental of exhibition equipment, provision of electricity, water, telephone and other facilities. They also apply mutatis mutandis to showmen at the amusement park, unless otherwise agreed in detail.

Deviating terms and conditions of the exhibitor are not recognized. This also applies if reference is made in the exhibitor's terms and conditions to the sole validity of these terms and conditions and this is not expressly contradicted.

2. REGISTRATION

Registration for a trade fair is made by sending the fully completed and legally signed registration form to the organizer and constitutes a legally binding and irrevocable offer. A separate registration is required for each exhibition booth location.

By signing the registration form, the exhibitor accepts these terms and conditions and agrees to them in full.

The registration form can be sent by post or as a PDF attachment to an email. Registrations sent as informal email text without a registration form are invalid and will not be accepted. Any reservations, deletions, additions, and amendments in the registration form and in these terms and conditions are invalid. A payment on account of the registration fee shall not be regarded as registration.

First-time exhibitors are required to enclose a copy of their business license with the registration form. Changes relating to a business license must be reported to the organizer immediately.

Co-exhibitors, i.e. third parties who use a exhibition booth together with an exhibitor on the basis of these terms and conditions for their own business activities, can register using the co-exhibitor form (also known as the registration form). Sales representatives and importers may exhibit on behalf of the companies they represent. If the exhibitor participates in the trade fair as a representative of a manufacturer, they must notify the organizer of this at the same time as registering.

The legally binding registration does not entitle the exhibitor to be assigned a specific exhibition booth location. In the event of a change of date, a change in the start, duration, or end of a trade fair, the exhibitor's registration for the new date remains binding.

3. ADMISSION / EXHIBITOR CONTRACT

3.1. The contract between the exhibitor and the organizer (hereinafter referred to as the exhibitor contract) is concluded when the organizer sends the registration confirmation. The organizer alone shall decide on the admission of the exhibitor, i.e. on the acceptance of the registration/offer. The organizer is not obliged to accept an exhibitor's registration and may reject registrations at any time without giving reasons. The admission of an exhibitor to a trade fair does not confer any legal right to admission to another trade fair.

3.2. In the event that the organizer sends a potential exhibitor a legally binding and irrevocable exhibition booth offer including exhibition booth allocation and registration form, the exhibitor contract shall be concluded upon acceptance by the exhibitor. The offer is accepted by sending the signed offer by post or as a PDF attachment to an email. In addition, the registration form sent with the exhibition booth offer must be submitted as described in point 2. The organizer's exhibition booth offer is only valid for the corresponding trade fair and acceptance of this offer by the exhibitor does not constitute a legal entitlement to participate in further trade fairs.

3.3. The organizer may restrict the exhibition goods and/or exhibition booth specified by the exhibitor in the registration form without giving reasons. This does not affect the binding nature of the registration. In the event of a restriction, the exhibitor contract is concluded with the content amended accordingly by the organizer.

4. EXHIBITION BOOTH ALLOCATION

The allocation of exhibition booths is at the discretion of the organizer. In the event of an offer being made by the organizer, this shall take place at the same time as the offer is sent to the potential exhibitor. If no offer is sent by the organizer, but the exhibitor registers using the registration form, the exhibitor will receive a separate exhibition booth allocation.

If the exhibitor does not object to the exhibition booth allocation within seven calendar days of receipt, the allocation shall be deemed accepted. In the event of an objection, the organizer will, if possible, offer the exhibitor another exhibition booth within 14 days of the objection. If the exhibitor does not agree with the newly offered exhibition booth or if the organizer is unable to offer another exhibition booth for whatever reason, the exhibitor may withdraw from the exhibitor contract without penalty. Any objection must be made in writing.

The allocation of the exhibition booth is exclusively for the respective trade fair and does not constitute a legal claim to the allocation of the same exhibition booth for future trade fairs.

The organizer is entitled at any time to relocate exhibition booths, exits and passageways or to change the size of the exhibition booths. Such changes do not entitle the exhibitor to withdraw from the contract. Likewise, the exhibitor shall not have any claims of any kind against the organizer as a result. If the size of an exhibition booth is changed, the exhibition booth rental fee will be adjusted accordingly. If the allocated exhibition booth cannot be made available to the exhibitor for reasons within the organizer's control and no replacement exhibition booth can be provided, the exhibitor has the option of withdrawing from the exhibitor contract without penalty and the organizer is obliged to refund any exhibition booth rental fees already paid.

The exhibitor may not relocate, change the dimensions of, divide or transfer all or part of their exhibition booth to third parties without the organizer's consent. Partial or complete subletting or transfer of the allocated exhibition booth is not permitted. If the exhibition booth is enlarged without authorization during the trade fair, the entire exhibition booth plus the enlargement will be charged at double the price per square meter.

5. FEE

The prices stated in the registration form, in the exhibition booth allocation or in the exhibition booth offer shall apply. The fee consists of the registration and waste disposal fees, the exhibition booth rental fee, and any additional services ordered by the exhibitor from the organizer or resulting services, such as the change fee.

All prices are net prices, i.e. exclusive of taxes, duties, and contract fees.

Each square meter of the exhibition booth or part thereof will be charged in full.

6. INVOICING / TERMS OF PAYMENT

The exhibitor must pay the services invoiced to him in good time so that the invoice amount is credited to the organizer's account in full and without any deductions at least 14 days before the start of the trade fair. Invoices issued after this date are due immediately. The organizer is entitled to demand advance payments for ancillary services. An invoice may specify different payment terms and payment dates, which are binding on the exhibitor.

Timely payment of all invoices and settlement of any outstanding claims from previous events are prerequisites for the use of the allocated exhibition booth. Subsequent changes to an invoice at the exhibitor's request are possible subject to the payment of a change fee of EUR 30.00 (plus VAT and contract fee).

In the event of late payment, the organizer is entitled to charge default interest from the due date in accordance with § 456 UGB (Austrian Commercial Code). If the exhibitor is not responsible for the late payment, the interest rate of 4% stipulated in § 1000 (1) ABGB (Austrian Civil Code) applies. In addition, the exhibitor shall bear all costs incurred by the organizer in connection with the default in payment, such as reminder fees and legal fees.

The offsetting of any counterclaims of the exhibitor against the claims in connection with the exhibitor contract is completely excluded, unless these counterclaims have been established by a court of law or expressly recognized by the organizer.

7. WITHDRAWAL FROM THE CONTRACT / CANCELLATION

7.1. Withdrawal by the exhibitor

If the exhibitor withdraws from the contract or does not participate in the trade fair for whatever reason, he shall be obliged to pay a cancellation fee. This amounts to

GENERAL TERMS AND CONDITIONS

- from the conclusion of the contract up to 12 weeks before the start of the trade fair 25%
- up to six weeks before the start of the trade fair 50%
- less than six weeks before the start of the trade fair and in the event of absence from the trade fair 100%

The exhibitor may not withdraw from the contract without incurring a cancellation fee. Withdrawal from the contract or notification of non-participation in a trade fair must be made in writing.

The basis for calculating the cancellation fee is the agreed exhibition booth rental fee as stated on the invoice, plus taxes, duties, registration and contract fees, ancillary services (in particular waste disposal fees and any additional services booked) and, where applicable, decoration costs. The latter shall in any case be subject to a 100% cancellation fee. If, for whatever reason, no invoice has yet been issued, the cancellation fee shall be calculated according to the exhibition booth allocation. If this has not yet been sent to the exhibitor, the cancellation fee shall be calculated according to the exhibition booth size specified on the registration form multiplied by the price per square meter of the selected exhibition booth. If exhibitor packages are to be selected on the registration form, the package price of the selected package shall be used as the basis for calculation.

The cancellation fee is payable as lump-sum compensation regardless of fault. Claims for damages by the organizer exceeding the cancellation fee remain unaffected.

After cancellation, the exhibitor shall not be entitled to any rights to the exhibition booth for which the cancellation was made, regardless of the fees to be paid.

7.2. Withdrawal by the organiser

The organizer is entitled to terminate the exhibitor contract prematurely with immediate effect for good cause, whereby the following circumstances constitute good cause:

- 7.2.1. the exhibitor fails to meet its payment obligations despite reminders and the setting of a grace period;
- 7.2.2. there are outstanding claims against the exhibitor from previous trade fairs;
- 7.2.3. the exhibition items are not as specified in the trade directory;
- 7.2.4. the exhibitor or exhibition items violate legal provisions;
- 7.2.5. the exhibitor violates essential contractual provisions, in particular these terms and conditions.

In the event of withdrawal by the organizer for one of the aforementioned reasons, the exhibitor is obliged to pay a cancellation fee in accordance with point 7.1.

8. FORCE MAJEURE / CANCELLATION / POSTPONEMENT

If a trade fair has to be cancelled or postponed due to force majeure, i.e. unforeseeable events or events that—if they had been foreseeable—would have been beyond the control of a contracting party, such as natural disasters, war, acts of terrorism, official orders, strikes, pandemics, epidemics, or restrictions on the power supply, be cancelled by the organizer or postponed while maintaining the contractual relationship, the organizer shall notify the exhibitor immediately. The same applies in the event of the spread of the coronavirus (COVID-19), a mutation thereof or a comparable infectious disease or the associated official orders, even if there is no force majeure in individual cases.

The organizer is also entitled to cancel a trade fair for economic reasons or, while maintaining the contractual relationship, to change the start, duration, or end of a trade fair or to postpone the trade fair entirely and shall immediately notify the exhibitor thereof.

In the event of cancellation, the exhibitor shall not be obliged to pay a cancellation fee or exhibition booth rental. Any exhibition booth rental already paid shall be refunded by the organizer and the exhibitor contract shall be deemed terminated. However, ancillary services already provided by the organizer must be paid for.

In the event of a complete postponement of a trade fair, the exhibitor has the option of withdrawing from the exhibitor contract without penalty within seven days of notification and the organizer is obliged to refund any exhibition booth rental fees already paid. However, ancillary services already provided by the organizer must be paid for.

The organizer is not liable for damages resulting from the cancellation or postponement of a trade fair and any claims for damages by the exhibitor against the organizer are excluded.

9. ANCILLARY SERVICES / EXHIBITION BOOTH EQUIPMENT

Ancillary services that the organizer can be commissioned to provide, such as general orders (including customer cards, exhibitor passes, or distribution permits, as well as technical support), marketing and logistics services, technical booth equipment and hanging points, can be ordered via the digital service folder or directly via the registration form (if offered there). The digital service folder is available on the respective trade fair homepage in white exhibitor view. The respective trade fair homepage is available at <https://www.mcg.at/b2b/startseite/>. Contracts for additional services are concluded upon order confirmation by the organizer.

All ancillary services that cannot be obtained through the organizer can be

viewed on the respective trade fair homepage and must be ordered directly from the service partners listed there.

10. FAIR CATALOGUE

Both exhibitors and co-exhibitors are required to register in the fair catalogue.

The catalogue data entered in the registration form forms the basis for inclusion in the fair catalogue. The organizer is not responsible for any typographical or printing errors. If an industry classification is provided, the relevant industry affiliation must be marked in the industry list enclosed with the registration form. If the exhibitor fails to do so, the industry classification will be made by the organizer or there is no classification at all.

If the registration form is sent later than six weeks before the start of the trade fair, an entry in the fair catalogue cannot be guaranteed for printing reasons. In the event of cancellation within six weeks before the start of the trade fair, the entry will remain valid for printing reasons.

If, for whatever reason, no fair catalogue is produced, the organizer accepts no liability in this regard.

11. EXHIBITOR PASSES

The number of exhibitor passes included in the registration fee is based on the exhibition booth occupied by the exhibitor. If additional exhibitor passes are required, these can be ordered via the digital service folder for a fee. Exhibitor passes are only issued to persons who are actually employed at the exhibitor's exhibition booth.

Exhibitor passes are only valid if they bear the exhibitor's company stamp and the name of the pass user. The passes are non-transferable. In the event of misuse, the passes will be withdrawn and a penalty of EUR 100.00 per misused pass will be payable.

Exhibitors will be issued with free set-up and dismantling permits for their own staff or for persons commissioned by them for this purpose.

12. SET-UP AND DISMANTLING

The set-up and dismantling times announced on the respective trade fair website must be strictly adhered to. The organizer reserves the right to shorten the set-up and dismantling times for organizational reasons and will communicate this as early as possible. Any exceeding of the set-up and dismantling times will be invoiced separately. If the dismantling time is exceeded, the organizer is also entitled to have the exhibition booth cleared and stored at the exhibitor's expense and risk.

If, during the course of set-up, it becomes apparent that the exhibitor has knowingly specified a square footage that is too small for their actual needs and this impairs the operation of the trade fair and/or neighbouring exhibitors, the organizer reserves the right to immediately close the exhibition booth and the exhibitor must vacate the exhibition booth within a period specified by the organizer. In this case, the exhibitor shall have no right to a refund of fees or other claims for damages against the organizer.

Exhibition booth construction must be completed and ready for occupancy at least one hour before the start of the trade fair on each day of the trade fair. Catering stands must be ready for occupancy at the latest by the start of the trade fair. The organizer may dispose of exhibition booths that are not completed and ready for occupancy by this time and a penalty of 25% of the invoiced exhibition booth rental fee, but in any case EUR 1,000.00, shall be payable.

The transport of exhibits to and from the exhibition during the exhibition period is not permitted.

Early closure or dismantling, as well as setting up the exhibition booth during the exhibition hours, are not permitted. Otherwise, the exhibitor shall be obliged to pay a penalty of 25% of the invoiced exhibition booth rental fee, but in any case EUR 1,000.00, subject to further damages.

The exhibitor is obliged to return the exhibition booth to the condition in which it was taken over after the end of the trade fair. The exhibitor must compensate the organizer for any damage.

13. ENTRY AUTHORISATION

During set-up and dismantling times, cars and trucks are permitted to enter the exhibition grounds exclusively for loading and unloading purposes. Parking on the exhibition grounds and entering the halls is expressly prohibited. Loading and unloading is only permitted in the expressly designated areas. Vehicles parked on the grounds without authorization will be towed away for a fee. The organizer is not liable for damage to vehicles caused by towing.

Upon entry, each vehicle will receive an entry authorisation, which must be filled out on site, in particular the entry time and displayed clearly behind the windshield. Cars are permitted to stay for one hour, trucks for three hours. If the permitted hours are exceeded, the amount stated on the respective entry permit must be paid as a penalty. The organizer reserves the right to charge a deposit upon entry to the site, which will be refunded if the vehicle leaves on time or retained if the time limit is exceeded.

Goods can be delivered on the days of the trade fair up to two hours before the official opening hours of the trade fair and up to two hours after the official end of the trade fair. After 8:00 p.m., all access roads are closed.

GENERAL TERMS AND CONDITIONS

Suppliers who must deliver food and beverages to various catering companies during the trade fair require a pass, which is available from the organizer's technical department. The pass must be clearly displayed on the windshield. On the last day of the trade fair, it will no longer be possible for suppliers to enter from 3:00 p.m.

On the last day of the trade fair, the exhibition grounds remain closed to all vehicles, including suppliers, until one hour after the end of the trade fair. On the last day of the trade fair, the entry of vehicles required for removal begins one hour after the end of the trade fair without exception and the exhibitor must ensure that no vehicles remain on the exhibition grounds at the end of the dismantling period.

14. EXHIBITION BOOTH DESIGN

The exhibition booths are generally provided without partition walls and without furnishings, unless a complete exhibition booth has been ordered and/or a special agreement has been made in writing with the organizer. The exhibition booth design must comply with building and fire regulations as well as the current state of the art and a certificate to this effect must be presented to the organizer at any time upon request. Otherwise, the exhibitor shall bear full liability for any resulting damage and consequences.

The exhibitor is responsible for obtaining any official permits required for the exhibition booth design and must present proof of this at any time upon request by the organizer. Otherwise, the organizer is entitled to close the exhibition booth without any claims for compensation.

Each exhibitor is responsible for the design of their own exhibition booth. All structures must be designed in such a way that neither the overall appearance of the hall or exhibition grounds nor the interests of neighboring exhibitors are impaired. Designs that are contrary to public decency or the style intended by the organizer must be changed immediately at the organizer's request. Otherwise, the organizer has the right to have the changes made at the exhibitor's expense.

Structural or other changes to the exhibition facilities in the halls or on the outdoor grounds are prohibited. If the exhibition booth construction requires such changes (such as digging and chiselling work), this is only permitted with the prior written approval of the organizer, without exception.

Each exhibitor must label the exhibition booth allocated to him with his full company address.

Exhibitors' exhibition booth structures may not exceed a height of 250 cm (standard construction height). Higher or two-storey exhibitions booths are only possible upon presentation of construction plans and written approval by the organizer. Construction plans must be submitted to the organizer via the digital service folder at least one month before the start of the trade fair. In addition, a civil engineer's report on the structural stability and confirmation of proper and professional construction by the builder must be provided.

Ceiling suspensions may only be carried out by employees or partner companies of the organizer, and a floor plan required for this purpose must be submitted via the digital service folder. Exhibitors also require a structural assessment, which must be carried out on site by a civil engineer and must submit a corresponding report to the responsible authority before the start of the trade fair.

The erection of fixed or transportable meeting pavilions or tents is only permitted after a sketch with the exact dimensions has been submitted to the organizer and written approval has been obtained. Sketches must be submitted to the organizer at least one month before the start of the trade fair. The exhibitor must confirm in writing that the structure is stable. Please note the fire safety regulations in section 21, in particular section 21.7.

15. EXHIBITION BOOTH SUPERVISION

The exhibition booth must be staffed by qualified personnel during the prescribed opening hours on the days of the trade fair, otherwise a penalty of 10% of the exhibition booth fee paid, but in any case EUR 500.00 per day of the trade fair, shall be payable. For the employment of workers and employees at trade fairs, reference is made to the relevant provisions of labour law, the Working Hours Act, the Rest Periods Act, and other legal provisions.

16. GOODS / EXHIBITS / SALES REGULATIONS

The exhibitor is obliged to display goods and exhibits without restriction throughout the entire duration of the trade fair, failing which a penalty of 10% of the exhibition booth fee paid, but in any case EUR 500.00 per trade fair day, shall be payable. The organizer is entitled to exclude goods and exhibits if they interfere with the operation of the trade fair or neighbouring exhibitors or if they violate legal provisions.

The exhibitor is permitted to sell goods directly and deliver them to the buyer immediately, in compliance with the relevant legal provisions. Exhibitors must comply with the rules of fair competition, in particular the provisions of the Federal Act against Unfair Competition 1984 (UWG) as amended. Price labeling is subject to the relevant legal provisions.

The serving of alcohol to young people must comply with the provisions of the Styrian Youth Act as amended.

Goods may only be offered for sale within the allocated exhibition booth. In

the event of non-compliance, the organizer is entitled to close the exhibition booth after prior warning or to prohibit sales.

17. ADVERTISING

The various advertising options and distribution options for advertising materials (such as flyers, brochures, balloons, etc.) are listed in the digital service folder and can be ordered for a fee. Advertising materials may only be displayed and distributed within the exhibition booth. Distribution outside the exhibition booth requires a distribution permit, which must also be obtained via the digital service folder. In the event of non-compliance, a penalty of EUR 1,000.00 per violation shall be payable.

18. PRESENTATIONS

All types of presentations (e.g. slide and film presentations, acoustic demonstrations/advertising, flashing lights, demonstrations of machines/equipment, etc.) as well as non-exhibition activities inside or outside the exhibition booth require the prior written consent of the organizer. Loudspeakers must always be turned towards the exhibitor's own exhibition booth.

The organizer reserves the right to revoke or restrict any consent already granted or to close a exhibition booth without any compensation if the demonstration causes disruption to the trade fair operations and/or to neighboring exhibitors.

Any presentations at the exhibition booth (radio/TV, sound recordings, live music, etc.) that are subject to AKM (Gesellschaft für Autoren, Komponisten und Musikverleger e.Gen.m.b.H.) must be registered by the exhibitor with AKM prior to the start of the trade fair. The organizer excludes any liability towards AKM.

19. CLEANING

A cleaning service commissioned by the organizer is responsible for cleaning the general event areas. The exhibitor is responsible for keeping their exhibition booth, furnishings, and exhibits clean at all times during the trade fair. Furthermore, the exhibitor must dispose of his own waste during the set-up and dismantling periods as well as during the trade fair itself and is responsible for ensuring proper waste separation.

The exhibitor may commission exhibition booth cleaning services from AMB Ausstellungsservice und Messebau GmbH. Hiring a private cleaning service is only permitted with the prior written consent of the organizer.

If the exhibitor fails to fulfil their obligation to keep the exhibition booth clean, the organizer is entitled to have the cleaning carried out at the exhibitor's expense.

20. SECURITY

The exhibition grounds will be guarded by a security service commissioned by the organizer starting at the beginning of the designated set-up period and ending at the conclusion of the designated dismantling period. Security includes access control and patrol services within the halls to secure the premises. Exhibition booth-specific security is not included and can only be ordered with the prior consent of the organizer.

21. FIRE PROTECTION

21.1. Fire protection equipment within the entire exhibition area, such as fire alarms, fire extinguishers, wall hydrants and hydrant cabinets must always remain visible and accessible to everyone. If exhibition booth structures obstruct the view of a hydrant, a pictogram indicating "Wall Hydrant" must be affixed. The accessibility of these facilities via a exhibition booth requires timely clarification and planning approval by the organizer. This regulation does not apply to additional fire extinguishers mandated by authorities within individual exhibition booths.

21.2. The exhibition areas in the Stadthalle, Hall A, and the Open-Air Arena B are fully equipped with an automatic extinguishing system (sprinkler system). Exhibition booths with closed ceilings and an area larger than 1m x 1m must be equipped with smoke detectors. Fabrics used as horizontal ceiling coverings must be sprinkler-compatible with proof provided by the exhibitor. Heat-emitting equipment (e.g., spotlights on towers, etc.) must be installed with sufficient distance to avoid triggering the sprinkler system.

21.3. The use of open flames, open lights, and gas-powered devices — unless these are permanently installed and connected to officially approved gas systems (fixed installations) — is prohibited in all halls. Outdoors, according to § 22 of the Styrian Event Insurance Ordinance 2014 (VSVÖ), a maximum of three gas containers with a maximum filling of 15 kg each is permitted, whereby the total filling quantity of all existing containers may not exceed 35 kg.

21.4. The use of flammable gases (such as propane, butane, or oxygen) is only permitted in exceptional cases (e.g., specialist trade fairs) and requires prior approval by the organizer's fire department, stating the intended use and all existing or planned safety measures. In the event of approval, the following conditions apply:

- Storing reserve gas cylinders is strictly prohibited in all halls
- Shut-off valves of compressed gas cylinders must be closed at the end of each day and secured against unauthorized manipulation
- All legal regulations concerning the handling of compressed gases must be

GENERAL TERMS AND CONDITIONS

followed

- Cylinders must be secured at all times to prevent them from falling over.
- 21.5. The use of non-flammable gases in pressurized containers (such as helium and CO₂) is permitted in compliance with all legal and regulatory requirements. Pressurized gas cylinders must be secured at all times against falling over.
- 21.6. Operating electrical devices such as irons, hotplates, coffee machines, or similar heat sources must be placed on non-flammable, low heat-conductive surfaces.
- 21.7. All materials and decorative items must have the qualification C-s1-d0 and floor coverings with Cfl-s1 according to EN 13501-1. Relevant test certificates/documentation must be available on-site in German for inspection. If these requirements are not met, the items concerned must be removed immediately. Packaging materials, other easily flammable materials and waste must not be stored within the exhibition hall (including behind the exhibition booth).
- 21.8. Hot work such as flame cutting, welding, grinding or similar activities may only be carried out with the prior written approval of the organizer.
- 21.9. Charging batteries (for machinery, vehicles, or other equipment) inside the halls is prohibited unless expressly authorized by the organizer.
- 21.10. Exhibition of vehicles in the halls:

The following generally applies:

Vehicles must be presented either in a secured "demonstration mode" or have their interior access locked if there is any risk that unauthorized persons or visitors could start the engine or move the vehicle. In any case, the exhibitor must prevent the unintended or negligent movement of vehicles. Vehicles with fuel cells or alternative drive systems will be assessed separately.

The following applies to vehicles with combustion engines and gas-powered engines:

- The fuel tank must be reduced to the minimum necessary for entry and exit (the fuel reserve warning light must be active). Fuel caps must be locked if possible.
- An oil-absorbing protective mat must be placed under the vehicle.
- Power supply via the starter battery is permitted only if no dangerous gases are emitted (e.g., with gel batteries, when terminals are designed to prevent contact and the starter is permanently disconnected from the battery). Otherwise, the battery must be disconnected or removed.
- Starting engines during the trade fair is strictly prohibited and the exhibitor must prevent the vehicles from being started.

The following applies to vehicles with alternative drive systems (electric, hybrid):

- Electric vehicles may not be charged inside the halls.
- The fuel tank must be almost empty and securely locked.
- The drive motor should be disconnected from the battery wherever possible, for example via a battery disconnect switch.
- The vehicle batteries must be in a manufacturer-recommended safe (or de-energized) state and be electrically and mechanically intact.
- If multiple electric vehicles are displayed at one exhibition booth, a minimum distance of 5 meters must be maintained between them to minimize potential fire spread.
- Suitable firefighting equipment in sufficient quantity must be provided at the exhibition booth for all vehicles.
- Rescue sheets (emergency response sheets) for the vehicles must be readily accessible at the exhibition booth at all times and submitted to the organizer in advance. The rescue sheet must clearly indicate how to deactivate the high-voltage system. Additional safety and fire protection measures, verified by recognized expert reports (e.g., TÜV) or certifications from the vehicle manufacturer, may be requested by the organizer or offered proactively by the exhibitor.

- 21.11. If the aforementioned conditions cannot be met, alternative appropriate measures must be agreed upon in good time with the organizer's fire department
- 21.12. The organizer's fire department is authorized and obligated by law to issue any necessary directives to prevent and combat fire hazards and to maintain the safety of rescue and emergency routes. These directives must be followed immediately. The organizer assumes no liability for any damage to exhibition booth structures, exhibits or exhibition booth equipment resulting from the required creation of rescue or emergency routes or emergency interventions.

22. SAFETY REGULATIONS

- 22.1. Windows and doors in the exhibition halls may only be covered, locked or opened with the prior written approval of the organizer. Light and water supply connections must remain accessible and unobstructed at all times.
- 22.2. Spotlights and any suspended items located above head height must be secured with double safety mechanisms to prevent them from falling. Carpets, floor coverings, cable routing, etc. must be installed to prevent tripping hazards and must not obstruct traffic routes.
- 22.3. All glass structures must be made exclusively of safety glass.
- 22.4. Water and electricity connections may only be installed by AMB Ausstellungsservice und Messebau GmbH without exception.
- 22.5. The exhibitor is obliged to comply with the generally accepted technical standards as well as occupational health and accident prevention regulations when setting up and operating machines and equipment. In particular, machines must bear the CE mark and comply with the Machinery Safety Regulation (MSV

2010) as amended. If safety devices are removed from machines to make their function visible, any hazardous areas must be secured with transparent protective devices of sufficient strength. The original safety devices must also be displayed at the exhibition booth.

22.6. In the case of outdoor tents or similar structures, tarpaulins must be removed and inflatable arches or similar constructions dismantled if wind speeds reach 38 km/h or higher. The organizer will issue announcements regarding this when necessary.

22.7. All electrical devices, systems and installations must comply with the regulations of the Austrian Electrotechnical Association (OVE) as well as all local and event-specific legal requirements. Electrical installations may only be carried out by licensed companies. Connections and inspections are carried out exclusively by the officially appointed licensed trade fair electrician.

22.8. When using electronic data processing (EDP) equipment at the exhibition booth, the exhibitor is required to use hardware that is shielded against electromagnetic emissions. If the exhibitor fails to comply with this requirement and the operation of their equipment is impaired or rendered impossible due to electromagnetic interference, the organizer cannot be held liable.

23. INSURANCE

The exhibitor is responsible for insuring exhibition booth structures, equipment, exhibits and similar items, particularly against fire, theft, burglary, damage and liability risks. Such insurance is strongly recommended. Insurance coverage can be arranged through the organizer's partner company, whose contact details are available on the respective trade fair website.

24. LIABILITY

The exhibitor is liable to the organizer and to third parties for any damages caused by himself, his co-exhibitors, employees or third parties commissioned by him as well as for any damages caused by their exhibits an equipment, demonstrations or other activities. The exhibitor is obliged to indemnify and hold the organizer harmless against any related third-party claims.

The organizer is entitled to retain the exhibitor's goods pursuant to §§ 369 et seq. of the Austrian Commercial Code (UGB) to secure any potential compensation claims against the exhibitor and, if necessary, to realize (sell) them.

The organizer's liability for any damages — on whatever legal grounds — arising in connection with the preparation, execution or handling of a trade fair is limited to intentional and grossly negligent acts. Any liability for slight negligence, except for personal injury, is excluded. The organizer shall not be liable for consequential damages or loss of profit.

The organizer assumes no liability for damages caused by other exhibitors, persons attributable to them, trade fair visitors or service providers commissioned by the organizer. Furthermore, the organizer is not liable for the loss of or damage to exhibits, exhibition booth constructions or equipment during, before, or after the trade fair or in connection with it.

The organizer does not accept shipments (letters, packages, goods, etc.) addressed to exhibitors and shall not be liable for any loss, incorrect delivery or delayed delivery.

25. COMMISSIONING

Prior to the start of the trade fair, all exhibition and event spaces will be inspected by the organizer in accordance with local, building, fire safety, trade, labor, and, if applicable, event regulations as well as all other relevant legal requirements. Exhibition booth structures or parts thereof that do not comply with these regulations or exhibit other deficiencies must be removed immediately. If the commission determines that lighting and electrical equipment (such as spotlights, lamps, cables, electric motors, etc.) do not comply with building, fire safety or other legal regulations, the power supply to these installations must be disconnected.

It is expressly noted that, in accordance with all applicable official regulations and requirements, an official inspection of the exhibition and event areas may be conducted by the relevant authorities.

The organizer shall apply in its own name for the necessary official permits for the buildings, areas, and operating facilities owned by the organizer.

26. DATA PROTECTION

The processing of personal data provided during the registration by the organizer for the purpose of organizing, executing and following up on a trade fair is carried out in compliance with data protection regulations, in particular Article 6(1)(b) of the General Data Protection Regulation (GDPR). The organizer's privacy policy is available at <https://www.mcq.at/datenschutz/>. If certain data processing activities require consent, such consent will be obtained. Should an exhibitor refuse to provide such consent, it may not be possible to conclude an exhibitor contract.

If the organizer processes personal data on behalf of the exhibitor, the conclusion of a Data Processing Agreement (DPA) pursuant to Article 28 GDPR is required.

27. HOUSE RULES

The house rules of the event venue (available at <https://www.mcg.at/agb/>) form an integral part of the exhibitor contract and must be strictly observed by the exhibitor. The exhibitor is specifically obligated to ensure that compliance with the house rules is also imposed on his employees, any persons working at the exhibition booth and third-party companies contracted by the exhibitor.

28. NON-COMPLIANCE WITH THE TERMS AND CONDITIONS / VIOLATION OF THE LAW

The exhibitor is obligated to comply with the General Terms and Conditions, the house rules, all applicable legal regulations and any other conditions stated on the registration form or the trade fair website.

In the event of non-compliance with any of the above-mentioned provisions, the organizer reserves the right to immediately block access to the exhibitor's exhibition booth and/or exclude the exhibitor from future participation in trade fairs — without prejudice to the assertion of any claims for damages — and to withdraw from the exhibitor contract pursuant to Clause 7.2. In the event of an exhibition booth being blocked, the exhibitor must vacate the exhibition booth within a period specified by the organizer. If the exhibitor fails to do so, the organizer is entitled to clear the exhibition booth at the exhibitor's expense and risk. In such cases, the exhibitor is not entitled to any refund of fees or to assert any claims for damages against the organizer.

The organizer assumes no liability for any damages resulting from the exhibitor's violation of these provisions and must be fully indemnified and held harmless by the exhibitor against any third-party claims in this regard.

29. FINAL PROVISIONS

29.1. The instructions of the organizer, its authorized representatives and public authorities must be followed at all times.

29.2. Should individual provisions of these Terms and Conditions be or become wholly or partially invalid or void, this shall not affect the validity of the remaining provisions. Any invalid or void provision shall be replaced by a valid and legally enforceable provision that most closely reflects the intended purpose of the original provision.

29.3. Any agreements deviating from the exhibitor contract, in particular verbal side agreements, shall only be valid if made in writing.

29.4. The exhibitor cannot derive any rights of any kind from participation in previous trade fairs or from previous contracts.

29.5. Any claims by the exhibitor against the organizer must be asserted in writing within three months after the end of the respective trade fair; otherwise, such claims shall be deemed time-barred.

29.6. Austrian law shall apply, excluding its conflict of law rules and the United Nations Convention on Contracts for the International Sale of Goods (CISG). The exclusive place of jurisdiction for all disputes arising from or in connection with the exhibitor contract shall be the competent court in Graz, Austria.

29.7. The organizer is entitled to amend these General Terms and Conditions for valid reasons. Valid reasons include, in particular, changes in the law, official requirements or operational or organizational in connection with the staging of a trade fair. Any amendments will be communicated to the contractual partner at least 14 days before they take effect, via email. The contractual partner may object to the amendments in writing or by email within 14 days. If no objection is made within this period, the amendments shall be deemed accepted. The right to object will be expressly pointed out in the amendment notice. In the event of an objection, the organizer is entitled to withdraw from the contract with immediate effect if the continuation of the contract under the previous terms is unreasonable for the organizer. Unreasonableness particularly applies if legal or official requirements are affected, or if the amendments are essential for the proper organisation of the trade fair.

29.8. To improve readability, gender-specific language forms are not used in these General Terms and Conditions. All personal designations apply equally to all genders.

Status: June 2025